Chart Deficiency Tracking

**Improve information sharing between HIM and care providers**

Managing chart analysis manually inhibits and HIM team and care provider productivity, jeopardizes regulatory compliance and delays the revenue cycle.

Built using Perceptive Content document management, imaging, workflow and our other ECM technology, the Perceptive Software solution for chart deficiency tracking enables staff to capture patient documents, tie them to HIS records and make them available to HIM analysts, physicians, care providers, coders and other staff. To help you speed each stage of chart analysis, our solution simplifies information management on the encounter and patient levels. HIM analysts can automatically route patient folders among individuals and departments and track the status of each chart and unit record in real time.

After analyzing the patient chart, analysts easily assign deficiencies, such as signing documents, completing chart components and providing missing documents. Physicians and care providers can address deficiencies immediately from any location, within our solution or the HIS. Analysts then quickly complete re-analysis. No phone calls. No on-site visits from physicians.

Using our solution, HIM staff can:

- Easily identify and monitor the status of chart deficiencies
- Assign deficiency-related tasks to physicians and care providers, which they can complete from any location
- Share information with physicians, clinical and administrative staff without delays
- Complete charts in compliance with regulatory time and security standards
- Minimize chart storage overhead and free up floor space

**Chart deficiency tracking solution**

In the diagram below you will see how our solution helps a facility quickly move through each stage of chart deficiency tracking and simplifies responsibilities for analysts and physicians.

- Capture chart components post-discharge
- Perceptive Content ties chart components to patient record
- Perceptive Content helps analysts identify chart deficiencies and assign them to the appropriate physician
- Physician logs into Perceptive Content and addresses deficiencies from his or her office
- Analyst notified when physician’s tasks are completed
- Analyst performs re-analysis and sends charts for coding
Chart deficiency tracking solution in action

1. Dr. Casey logs into Perceptive Content from his office.
2. He is presented with a progress note for Ben Calvert and sees that it requires his signature.
3. He clicks the Sign button to apply a representation of his digital signature.

Flexible + seamless integration

According to HiMSS research, most healthcare organizations have 40+ disparate health information, clinical and business applications. Seamless integration is necessary to ensure current and consistent data critical for informed care decisions, rapid coding and billing and core HIM processes. Perceptive Software provides myriad integration options to meet the healthcare environment’s unique needs, including patented LearnMode technology, HL7 and an advanced API approach. So staff is connected to the patient and business documents they need instantly—wherever they are, whatever they’re doing, directly from any system such as MEDITECH, Epic, Cerner, McKesson, GE and Siemens.

Learn more at perceptivesoftware.com/healthcare